

Electronic Acknowledgement Receipt

EFS ID:	7143795
Application Number:	09804728
International Application Number:	
Confirmation Number:	2029
Title of Invention:	Method and apparatus for internet customer retention
First Named Inventor/Applicant Name:	Kannan Srinivasan
Customer Number:	35195
Filer:	Stanley D. Ference/Audrey Riddle
Filer Authorized By:	Stanley D. Ference
Attorney Docket Number:	696.005
Receipt Date:	04-MAR-2010
Filing Date:	13-MAR-2001
Time Stamp:	16:50:35
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$ 470
RAM confirmation Number	3370
Deposit Account	
Authorized User	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
-----------------	----------------------	-----------	----------------------------------	------------------	------------------

1	Request for Continued Examination (RCE)	696-005-RCE-030410.pdf	51765	no	2
			8861a1895c938606d45ba5d8787dcf533d5ec953		
Warnings:					
This is not a USPTO supplied RCE SB30 form.					
Information:					
2	Extension of Time	696-005-Petition-030410.pdf	48124	no	2
			52b40d3024393dc2677c067f156193fbd0104ac		
Warnings:					
Information:					
3	Amendment Submitted/Entered with Filing of CPA/RCE	696-005-Amendment-030410.pdf	20711	no	1
			13285d855bd0890dde1ee37fdd8849afe35f84d		
Warnings:					
Information:					
4	Claims	696-005-Claims-030410.pdf	169861	no	8
			1eea521d5e2454d59b5c4cb96092801e635fdffc		
Warnings:					
Information:					
5	Applicant Arguments/Remarks Made in an Amendment	696-005-Remarks-030410.pdf	119062	no	4
			cb58e2543ac67f9a998e53e9de7b8a3165ca859c		
Warnings:					
Information:					
6	Fee Worksheet (PTO-875)	fee-info.pdf	31604	no	2
			23f90907e29cf5d5142540d3895f2ba46aa70e9f		
Warnings:					
Information:					
Total Files Size (in bytes):			441127		

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.